



### **GIFT CERTIFICATES GENERAL**

1. Gift certificates are subject to these terms and conditions.
2. The gift certificate will expire on the date stated on the gift certificate.
3. The gift certificate is valid only at the tuckshop stated on the gift certificate. Gift certificates may also be used for catering orders. Gift certificates must be presented at time of order.
4. Only original gift certificates will be accepted. Reproductions or photocopies will not be accepted.
5. Gift certificates cannot be used to purchase other gift certificates.
6. Gift certificates are in Australian Dollars (AUD) only.
7. Gift certificates are not transferrable for cash. Any unused value at time of presentation of the gift certificate will be forfeited and no change will be given.
8. Lost gift certificates will not be replaced. Damaged gift certificates may be replaced at the sole discretion of Misschu. Decisions are final and no further communication will be entered into. Damaged gift certificates must be return to Misschu at:  
1/ 34 Bayswater Rd, Potts Point NSW 2011 together with the name and return address of the customer returning the damaged gift certificate. Any replaced gift certificates will contain the same information as specified in the original gift certificate.

### **ORDERS AND PAYMENT**

9. You may make a request for a gift certificate by following the enquiry instructions on the Website.
10. A team member of Misschu will contact you for the details of the gift certificate including name and address for recipient, selected tuckshop, dollar value, message and senders name.
11. Payment for gift certificates is to be made by American Express, Visa or MasterCard only. You authorise Misschu to debit the Dollar Value from your nominated charge card or credit card.
12. If your nominated charge card or credit card is declined by your financial institution, Misschu will not be able to guarantee the delivery of the gift certificate and may contact you to make alternative payment and delivery arrangements.
13. Misschu may decide at any time not to accept payment from you by charge card or credit card for any reason. If we decline to accept payment, we will not process the gift certificate and may not contact you to inform you that your gift certificate will not be processed.
14. Each gift certificate (once accepted) represents a separate Agreement incorporating the terms of that gift certificate.
15. Misschu reserves the right to not accept gift certificate requests that request commercial quantities of gift certificates. If Misschu is unable to supply your total number of gift certificates, Misschu will endeavour to contact you to discuss your request.

16. Gift Certificates that have already been processed cannot be cancelled.
17. You acknowledge that the Internet can be an unstable and, sometimes, insecure marketplace. At times the Website may not be available, or gift certificates may not be processed or may not be accepted for reasons beyond our control. In these circumstances Misschu accepts no responsibility. Misschu does not warrant and cannot ensure the security of any information which you transmit to us. Accordingly, any information which you transmit to us, including your credit card details, is transmitted at your own risk and Misschu is not responsible while such information is in transit. The Australian Government has published additional information about protecting yourself in online transactions. This is available at <http://www.staysmartonline.gov.au/> (this website is not provided by Misschu).
18. Gift Certificates are sent by Australia Post. Misschu will not be liable to you or anyone else for any losses suffered or incurred due to delay in delivery.
19. Subject to payment, property and risk of the gift certificates passes to you upon dispatch of the gift certificate to your nominated delivery address.